



Subscribe to Receive Leak Notifications and **Access your Water Usage Information Online**

- View your water consumption
- Receive timely water usage alerts
- Control your water expenses

Saint John Water is now offering an online water usage monitoring and alerting tool to all metered customers. Known as AquaHawk, the online service is designed to help you understand, monitor and manage your daily water usage and bi-monthly

To register for the service, visit https://sjwnb.aguahawk.us. All you need to provide is your name, phone number, email address and water account number. Once registered, you will be able to:

Receive timely usage alerts

You specify how you want to be contacted: email, text or telephone. When your consumption indicates abnormally high usage or a potential leak, we'll contact you. AquaHawk helps prevent costly property damage and gives you peace of mind when you're away.

Monitor your water consumption

See how much water you're using anytime during the billing cycle and make informed decisions about your water use.

Set your threshold alerts

Threshold alerts allow you to specify an amount of water (gallons) that you don't want to exceed. If your usage is trending toward, or has exceeded the threshold value, AguaHawk will send you a notification.

Learn ways to save

Easily see the dates/times when you are using water. See how your consumption compares to temperature and rainfall data. Learn effective ways to reduce water usage and save money!

Register Now!

To register, visit: https://sjwnb.aquahawk.us

Customer Benefits

- Know about leaks before they cause costly damage!
- See exactly how much water you're using each hour, day, and month
- Set usage thresholds, and never be surprised by a high bill again
- Access your account from any internet-connected device - your smartphone, laptop, or desktop computer
- Opt-in services lets you choose how you want to be contacted email, text or phone

"The free use of the Aquahawk service and the information obtained through it are intended solely to provide general information on matters of interest for the personal use of the Saint John Water customer, who accepts full responsibility for its use.

While we have made every attempt to ensure the information contained in the Aquahawk site has been obtained from reliable sources, The City of Saint John is not responsible for any errors or omissions, or for the results obtained from the use of or the inability to use this information. All information is provided "as is," with no guarantee of completeness, accuracy, timeliness or of the results obtained from the use of this information. tion, and without warranty of any kind, express or implied, including, but not limited to warranties of performance and fitness for a particular purpose. Nothing obtained through the use of the Aquahawk service shall $to any \ extent \ substitute \ for \ the \ independent \ investigations \ and \ the \ sound \ judgement \ of \ the \ Saint \ John \ Water \ customer.$

