



Building Permit Turnaround Times

Measure: Average number of business days to issue a building permit. Turnaround times are broken down by three (3) tiers that correspond to the size of a project.

2018 YTD Results:

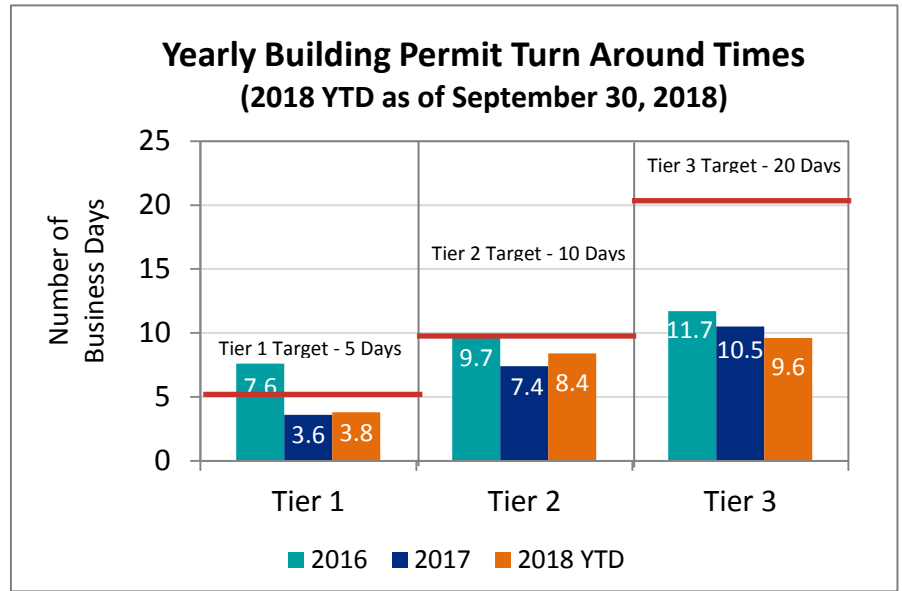
- Tier 1 - 3.8 business days
- Tier 2 - 8.5 business days
- Tier 3 - 9.9 business days

Service Levels (Issue Permits):

- Tier 1 - 5 business days
- Tier 2 - 10 business days
- Tier 3 - 20 business days



Exceeding Target



Updated Monthly- Next update November 2018