



SAINT JOHN WATER



INFORMATION NOTICE

WEDNESDAY, FEBRUARY 9TH, 2011

On Tuesday, February 8th, 2011, the Town of Rothesay connected customers of the Town of Rothesay West Water System (Kennebecasis Park and Hastings Cove Area) to its Carpenter Pond Water Supply. Saint John Water received notification of the change at 4pm, Tuesday, February 8. Since 1996 the Rothesay West Water System has been supplied water from the City of Saint John.

This change in the water supply source has resulted in the creation of a large dead-end pipe, affecting Saint John Water customers on Rothesay Avenue east of Broadway Avenue.

Large dead-end pipes are a concern. They usually result in decreased chlorine residuals, which may result in adverse microbiological testing results.

In order to ensure the safety of the water supply to customers east of Broadway Avenue, Saint John Water staff will:

- Monitor chlorine residual and microbiology (total coliforms and e. coli) at the following locations:
 - 36 Park Drive, (already required in the Approval to Operate and Sampling Plan, and as per requirements by the Department of Health and Department of Environment)
 - 25 Osprey Terrace –continuous flushing is already in existence
 - Liteco, 1055 Rothesay Road
 - Seamasters Services Ltd, 901 Ashburn Road
 - Classic Family Furnishings, 727 Rothesay Avenue
- Flush water as required and as feasible, at 36 Park Drive
- Continue communications with the Department of Health and Department of Environment
- Provide updates to affected residents

Our goal is to protect water quality and safety for customers located on this dead-end pipe.

In the event that water quality cannot be maintained (unacceptable chlorine levels or microbiological results), a standing boil water order *may* be required. If that is the case, customers east of Broadway Avenue, the Department of Health, and Department of Environment, will be notified.

A public meeting will be scheduled in the near future to provide further information and to answer questions citizens and businesses may have.

In the interim, for more information, please contact Nicole Taylor, Operations Manager, Water Resource and Quality, or Chris Petrie, Water Superintendent, at (506) 658-4455.