

Posted: March 18, 2020



Response to COVID-19: Saint John Transit Service Update

Saint John Transit continues to monitor and respond to the rapidly evolving effects of COVID-19 and is following the lead of the Chief Medical Officer of New Brunswick when it comes to the health and safety of our passengers and employees.

Passenger and employee safety is our main priority.

Effective Thursday, March 19, Saint John Transit passengers will be asked to use the rear doors for boarding and exiting. For those with disabilities, mobility issues and wheelchairs requiring the use of the ramp for accessibility, the front door will continue to be used.

Saint John Transit will suspend all fare collection on all services effective Thursday, March 19 as a result of the Commissions commitment to safe social distancing.

Saint John Transit has already taken measures to help reduce the spread of disease, including:

- Daily cleaning
- Enhanced disinfecting cleaning for high touch areas including stanchions, hand straps, stop buttons, doors, and seat tops
- Detailed cleaning as required for each bus
- Established social distancing at the fare box

Currently all transit services are operating on a regular schedule.

These changes in fare collection are in response to keeping passengers and employees safe from the spread of COVID-19, and are not intended to encourage increased use of transit services.

Passengers who are feeling ill are asked to avoid using all transit services.

Thank you for helping us promote a healthy and safe environment.