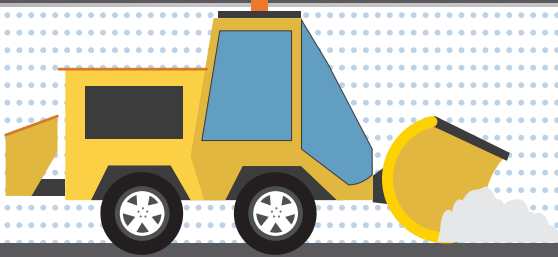


# CITY OF SAINT JOHN WINTER SIDEWALK MAINTENANCE

The City of Saint John aims to maintain safe pedestrian access and usability of designated sidewalks and walkways through the winter season.



**240**  
kilometers (61%)

OF CITY SIDEWALKS ARE SERVICED DURING THE WINTER MONTHS USING 16 PIECES OF EQUIPMENT

**PRIORITY 1**

Major retail areas & Saint John Transit bus stops

**PRIORITY 2**

Immediate school areas

**PRIORITY 3**

Arterial streets

**PRIORITY 4**

Local or subdivision streets

## SERVICE STANDARDS FOR EACH PRIORITY

### DURING STORM

### POST STORM

**PRIORITY 1** **PRIORITY 2**

- ✓ Create a basic level of accessibility

**PRIORITY 1**

- ✓ Basic pedestrian passage\* within **12 hours**
- ✓ Salt or sand applied within **2 days**

**PRIORITY 2** **PRIORITY 3**

- ✓ Basic pedestrian passage\* within **1 day**
- ✓ Salt or sand applied within **3 days**

**PRIORITY 4**

- ✓ Basic pedestrian passage\* within **3 days**
- ✓ Salt or sand applied within **4 days**

\*Basic pedestrian passage means the snow has been plowed or blown.

## DAILY MAINTENANCE

Sidewalks are serviced and monitored daily throughout the winter months.

To report areas of concern, contact our customer service team at 658-4455 or [service@saintjohn.ca](mailto:service@saintjohn.ca)

A map of serviced sidewalks across Saint John, as well as the complete winter management plan, are available at [saintjohn.ca/winter](http://saintjohn.ca/winter)

